वैज्ञानिक तथा औद्योगिक अनुसंधान परिषद् COUNCIL OF SCIENTIFIC & INDUSTRIAL RESEARCH अनुसंधान भवन, 2, रफी मार्ग, नई दिल्ली 110 001 Anusandhan Bhawan, 2, Rafi Marg, New Delhi- 110 001



4-29(10)/2022-HR-II	12 Dec., 2022
No	Dated

From

संयुक्त सचिव (प्रशासन) Joint Secretary (Admn.)

The Directors of All Laboratories/Institutes of CSIR

Sub: Quick disposal of requests / grievances related with pension / pensioner.

Sir,

Recently it has been observed that a request of daughter of a deceased pensioner of a Lab. requesting for grant of family pension in her name was not acted upon by the concerned Lab. for a considerably long time. Even after that, the request was not processed properly and rejected / delayed on flimsy grounds in contravention to the existing Rules / guidelines on the subject. This casual approach on the part of concerned officials ended up in undue harassment to the concerned individual and un-necessary and avoidable litigation against CSIR. Such casual approach is not only violative of the basic principle of mitigation of litigation, but also leads to incurring infructuous expenditure and man hours in representing the case in a Court of Law.

In view of above, all the Labs/Instts of CSIR are requested to take action on all the requests / grievances related with Pension / Pensioners on urgent basis and ensure quick disposal of the same as per rules / instructions on the subject. In cases where the request / grievance is not covered under the rules, self-contained reply should be given to the aggrieved without any delay.

Yours faithfully,

(L.S.Negi) Sr. Deputy Secretary

Copy to:

- 1. Sr. CoA/CoA/AO of all Labs/Instts of CSIR
- 2. Sr. CoFA/CoFA/F&AO of all Labs/Instts of CSIR
- 3. Sr. DS/DS/US of CSIR H'qrs; CSIR Complex; HRDC-Ghaziabad; URDIP, Pune; TKDL, IPU
- 4. All Sr.CoFA/CoFA/F&AO of CSIR H'qrs; CSIR Complex; HRDC-Ghaziabad; URDIP, Pune; TKDL, IPU
- 5. O/o DG,CSIR
- 6. O/o JS (A)
- 7. O/o FA, CSIR
- 8. O/o LA, CSIR
- 9. Office Copy